

Care Co-ordinator

LD:NorthEast's

Healthy Tomorrows Service

North Shields Primary Care Network

The Care Co-ordinator is the first port of call for patients and practices. They identify patients who would benefit from additional support, and help to co-ordinate their journey through primary care



In detail

The Care Co-ordinator will pro-actively support patients to make and attend annual health checks, medication reviews and other related appointments.

They will work with practices to co-ordinate a patient's journey through primary care services, ensuring they have access to the right information and assisting them to access additional services when required.

Who is it for?

The Care Co-ordinator is there to support any adult registered with a practice who has a learning disability, particularly patients who feel anxious or have concerns about attending health related appointments.

How I Can Help

- Identifying patients who may benefit from additional support to attend an annual healthcheck, medication review, etc.
- Getting to know patients, identifying barriers or concerns around accessing health care and offering additional support.
- Co-ordinating any additional appointments, providing accessible information and assisting with referrals to additional services like health coaching, podiatry, physiotherapy, etc.

Your Care Co-ordinator is:

Mandy Mileham-Harding

Service Enquiries

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